

Customer Service Team - Manufacturer Assignments

Team Water Heaters

Sherri King
Tommy McAuliffe

- American Water Heaters
- Centrotherm
- State Water Heaters
- State Water Heater Parts
- Takagi Water Heaters

waterheaters@pepcosales.com

Team Fixtures

John Dunlap
Sean Tobin
Kayla Martin

- Aquarius
- Avora
- Eliminator
- Fisher Manufacturing
- Florestone
- Halo Water Systems
- Hamilton
- Haws
- Pfister Faucets
- PlumbTech

fixtures@pepcosales.com

Team Plumbing 1

Jay Donaldson
Michael Nuzzi

- Apollo Backflow Products
- Arrowhead Brass
- Caleffi
- Flex-Hose
- Kitz
- McElroy
- Mifab
- Phyn
- Stone Tools
- Tigre
- Uponor
- Walraven

plumbing1@pepcosales.com

Team Plumbing 2

Anthony Razo
John Valero

- Black Swan
- Boss Products
- Charman
- Dallas Specialty
- Elkhart
- Gastite
- GT Water Products
- K-Flex Plumbing
- LSP Products
- Normac
- UEi Test Instruments
- Woody Butts

plumbing2@pepcosales.com

Team HVAC

Marti McRae
Kenny Baird
Roy Johnson

- ACE
- Avery-Dennison/Fasson
- Big Goose
- Braeburn
- Caliber Steel
- C&S Air Products
- ElectroAire/Five Seasons
- Famco
- In-O-Vate (Dryer Box)
- K-Flex HVAC
- Linesets, Inc
- Marvair/Eubank
- Mortex
- PerfectAire
- Pro Grille
- Pro Products

hvac@pepcosales.com

Additional Information

Customer Service Hours: M-F 7am - 6pm CT
customerservice@pepcosales.com

Chris Roberts: *Customer Service Manager*
croberts@pepcosales.com

Quotations: quotations@pepcosales.com

- Project Quotes
- Project Take Offs

Accounting: accounting@pepcosales.com

- Pepco Invoices
- Pepco Credits/Debits

Orders: orders@pepcosales.com

Shipping Terms

Pepco Orders

All LTL and UPS/Parcel orders received by 3pm will ship the following business day.

Will Call

Orders are available for pickup within 30 minutes after order confirmation has been sent from Pepco.

Pepco Truck

Orders received by Noon the day prior to a scheduled Truck Run will be placed on the truck.

Same Day Orders

All orders qualified as Same Day Orders that are received by 2pm will ship the same day.

Pepco Truck Run

Customer Service Menu Options

Fort Worth
Every other Monday

(Tarrant County: Mid-Cities and Fort Worth)

East Texas
Every other Tuesday

West Texas
Every other Tuesday

(Weatherford, Abilene, 377 corridor
from Granbury to Brownwood)

Dallas and points North
Every Wednesday

(From Sherman to Denton to North Dallas)

Central Texas to Austin
Every Thursday

Contact marketing@pepcosales.com
for a **Truck Run 1Wall Calendar**

COMING SOON