

Customer Service Team - Manufacturer Assignments

Team Water Heaters

Sherri King
Jeremy Moore
Brandon Fain

- American Water Heaters
- Centrotherm
- State Water Heaters
- State Water Heater Parts
- Takagi Water Heaters

waterheatercs@pepcosales.com

Team Fixtures

Roy Johnson
John Dunlap
Sean Tobin

- Aquarius
- Avora
- Benjamin Manufacturing
- Eliminator
- Fisher Manufacturing
- Florestone
- Halo Water Systems
- Hamilton
- Haws
- Pfister Faucets
- PlumbTech

fixtures@pepcosales.com

Team Plumbing

Anthony Razo
Tommy Toon

- "Apollo" Valves
- Arrowhead Brass
- Black Swan
- Boss Products
- Charman
- Dallas Specialty
- Dura Plastics
- Elkhart
- Flex-Hose
- Gastite
- GT Water Products
- K-Flex Plumbing
- LSP Products
- McElroy

plumbingcs@pepcosales.com

Naomi Montez
Ashlee Miller

- Norgas
- Normac
- Phyn
- ShurJoint
- Stone Tools
- Tigre
- UEi Test Instruments
- Uponor
- Walraven
- Woody Butts

Team HVAC

Marti McRae
Kenny Baird
Michael Nuzzi

- ACE
- Avery-Dennison/Fasson
- Big Goose
- Braeburn
- Caliber Steel
- C&S Air Products
- ElectroAire/Five Seasons
- Famco
- In-O-Vate (Dryer Box)
- K-Flex HVAC
- Linesets, Inc
- Marvair/Eubank
- Mortex
- Parker/ZoomLock
- PerfectAire
- Pro Grille
- Pro Products

hvac@pepcosales.com

Additional Information

Kayla Martin Customer Service Manager
kmartin@pepcosales.com
Tommy McAuliffe Customer Service Assistant Manager
tmcauliffe@pepcosales.com

Mayra Castillo mcastillo@pepcosales.com

Customer Service Hours: M-F 7am - 5pm CT
customerservice@pepcosales.com

Quotations: quotations@pepcosales.com

- Project Quotes
- Project Take Offs

Accounting: accounting@pepcosales.com

- Pepco Invoices
- Pepco Credits/Debits

Orders: orders@pepcosales.com

Shipping Terms

Pepco Orders

All LTL and UPS/Parcel orders received by 2pm will ship the following business day.

Will Call

Orders are available for pickup within 30 minutes after order confirmation has been sent from Pepco.

Pepco Truck

Orders received by Noon the day prior to a scheduled Truck Run will be placed on the truck.

Pepco Truck Run

Fort Worth Every other Monday

(Tarrant County: Mid-Cities and Fort Worth)

East Texas Every other Tuesday

West Texas Every other Tuesday

(Weatherford, Abilene, 377 corridor
from Granbury to Brownwood)

Dallas and points North Every Wednesday

(From Sherman to Denton to North Dallas)

Central Texas to Austin Every Thursday

Contact marketing1@pepcosales.com
for a **Truck Run Wall Calendar**