

Customer Service Team - Manufacturer Assignments

Team Water Heaters

Brandon Fain

- American Water Heaters
- Centrotherm
- State Water Heaters
- State Water Heater Parts
- Takagi Water Heaters

972-354-6895
waterheater@pepcosales.com

Team Fixtures

John Dunlap Davin Turner

Hailey Fain

- Aquarius
- Avora
- BOCCHI
- Fisher Manufacturing
- Florestone
- Halo Water Systems
- Hamilton
- Haws
- Pfister Faucets
- PlumbTech
- Pulse Shower Spas

972-354-6896
fixtures@pepcosales.com

Team Plumbing

Tommy Toon Reggie Neely

Matt Lofland Kristina Holloway

Marci Lombardo

- AB&I Foundry
- "Apollo" Valves
- Arrowhead Brass
- Atkore Heritage Plastics
- Black Swan
- Charman
- DAB Pumps
- Dallas Specialty
- Elkhart
- Flex-Hose
- Gastite
- GT Water Products
- LSP Products
- McElroy
- Norgas
- Normac
- NUPI Americas
- PHD Manufacturing
- PTI
- Shurjoint
- Stone Tools
- Tigre
- Unipipe
- Uponor
- Woody Butts

972-354-6897
plumbing@pepcosales.com

Team HVAC

Kenny Baird

Adam Thornburg

- ACE
- Ambro Controls
- Avery-Dennison/Fasson
- Boss Products
- Caliber Steel
- C&S Air Products
- ElectroAire/Five Seasons
- Eubank
- Famco
- Fluorofusion
- HIRA
- Hisense
- In-O-Vate (Dryer Box)
- KNIPEX
- MANN+HUMMEL
- Parker/ZoomLock
- Pro Grille
- Pro Products
- Python
- UEi Test Instruments
- Superior Radiant Products
- Zephyr

972-354-6894
hvac@pepcosales.com

Additional Information

Kayla Martin Customer Service Manager
kmartin@pepcosales.com

Mayra Castillo mcastillo@pepcosales.com

Customer Service Hours: M-F 7am - 5pm CT
customerservice@pepcosales.com

Quotations: quotations@pepcosales.com

- Project Quotes
- Project Take Offs

Accounting: accounting@pepcosales.com

- Pepco Invoices
- Pepco Credits/Debits

Orders: orders@pepcosales.com

Shipping Terms

Pepco Orders

All LTL and UPS/Parcel orders received by 2pm will ship the following business day.

Pepco Truck

Orders received by Noon 2 business days prior to the scheduled Truck Run day are guaranteed delivery on the scheduled day.

Will Call

Please contact our Customer Service team or one of the Warehouse Managers below to schedule your Will Call pickup.

North TX Will Call Lead

Diontay Smith
(469) 504-1184

Central TX Warehouse Manager

Jazmin Alvarez
(972) 504-5041

South TX Warehouse Manager

Nathan Masias
(832) 808-1606

Pepco Truck Run

CENTRAL TEXAS SCHEDULE:

effective March 1, 2024

Austin

Every Monday and Every Other Wednesday

Hill Country

Every Other Wednesday

College Station/Brenham

Every Other Tuesday

San Antonio

Every Other Tuesday
and Every Thursday

NORTH TEXAS SCHEDULE:

West Dallas-Ft Worth

Every Monday

(Tarrant County: Mid-Cities and Fort Worth)

East Texas

Every Other Tuesday

West Texas

Every Other Tuesday

(Weatherford, Abilene, 377 corridor
from Granbury to Brownwood)

East Dallas-Ft Worth

and points North

Every Wednesday

(from Sherman to Denton
to North Dallas)

Waco/Temple

Every Thursday